



Systems Software Expertise

26th February 1997

Graham Varndell  
Smith UTAX  
Alexandra Court  
The Moors  
Thatcham  
RG19 4WL

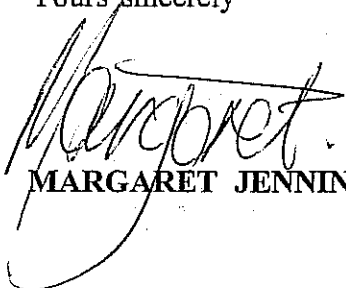
Dear Graham

It looks like, at long last, we have reached a settlement with Paramount Rentals on our old photocopier, and with thanks to you, we are now out of what was a very strict contract with this Company, and have a much more reliable machine supplied by you, and a much more flexible contract, which is far more conducive to our business.

I would like to thank you for all your hard work and efforts in assisting us with Paramount, and for providing a much more reliable machine, which we are extremely happy with. I have been particularly impressed with the attention you have given to us both in assisting us with Paramount and selecting a new machine for us, and please accept this small gift as a token of our appreciation.

No doubt we will speak soon, but once again, many thanks.

Yours sincerely

  
**MARGARET JENNINGS**